

## Quality policy NP-01E

Version No.: 6. Date: 10.01.2023. Page: 1 / 1

Nematech Ltd. offers its Clients affordable, timely and error free products. To achieve our goals, we operate ISO 9001 and IATF 16949 certified quality management systems and provide the appropriate infrastructure and operational conditions.

The principles of quality policy are as follows:

- 1. Maintaining our customers is the most important thing we achieve by knowing their satisfaction and meeting their expectations to the highest possible level.
- 2. Each of our employees is personally responsible for the quality of the product they produce.
- 3. Satisfaction of our employees is especially important for us, which is regularly examined.
- 4. We provide our colleagues with constant quality policy and vocational education and training in order to solve their tasks as efficiently as possible. We have created appropriate educational core materials, which contain the necessary information, broken down by areas.
- 5. We consider it important to have a mutually beneficial working relationship with our suppliers, continuously motivate them and help them to meet the requirements of our customers to the highest possible level, to deliver proven and high quality deliveries.
- 6. The continuous development and operation of our quality and environmental management systems (ISO 9001, IATF 16949, ISO 14001) is essential for the life of our Company. In their operation we strive to avoid or minimize the risks involved.
- 7. Preventing undeclared work and keeping it as low as possible is our top priority.
- 8. Problems that occur should always be resolved at source and remedial and preventive measures should be taken to prevent them from recurring. Problem solving should be done in teamwork with the involvement of our employees.
- 9. Continuous improvement in all areas of our company is a priority, every employee has the opportunity to put their suggestions into an idea box.
- 10. We are committed to protecting clean and orderly working conditions (5S, Lean) and our environmental values.

By this Quality Policy Statement, the Company's management commits itself to the full compliance of all our employees with our Quality Policy, in order to meet our objectives and to ensure that the quality of our products meets our Customers' requirements..

Every employee of our company has to meet the high quality requirements from the time of the order to the completion of the order, from the receipt of the raw material to the dispatch of the goods, from the production to the electronic data processing..

Budapest, Januar 2023.

Zoltán Tenyei quality manager